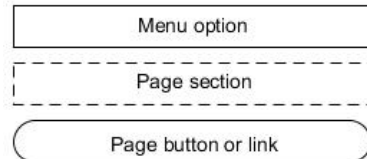


Methodology

The chosen individual is an employee of Opal-RT who has been working there for 5 years and is now the Integration team's Team Leader. He was asked to sort cards because, after the salesmen, his team is most in touch with clients. However, while he is well aware of the company and its different products and services, his job does not require him to go on the company's website. Therefore, he is not used to its navigation menus and page sections, nor its content.

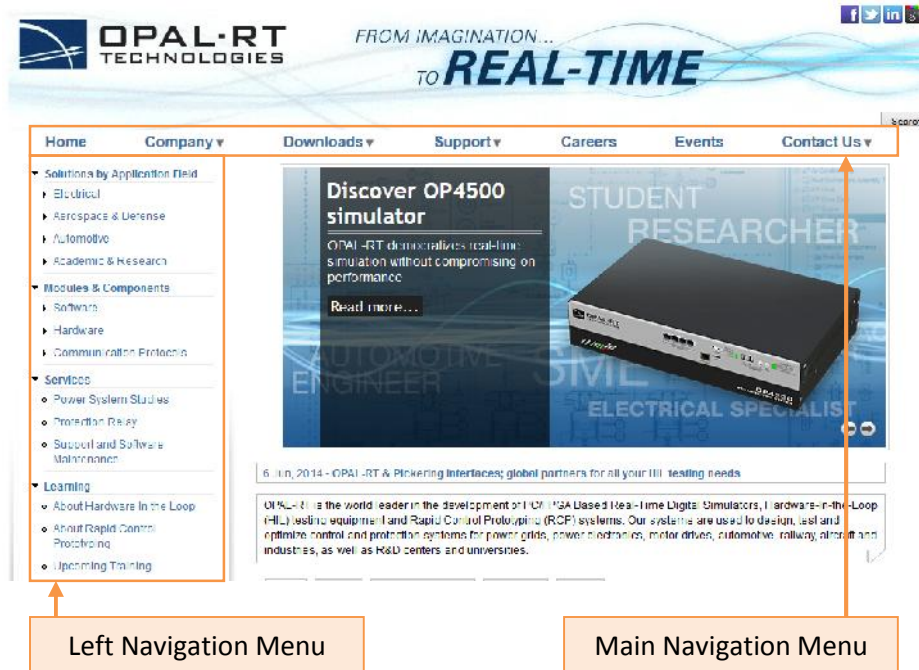
Legend Used

Menu options are represented by solid lines and square corners, and represent all navigation options, from both the main navigation menu and the left navigation menu of the page.

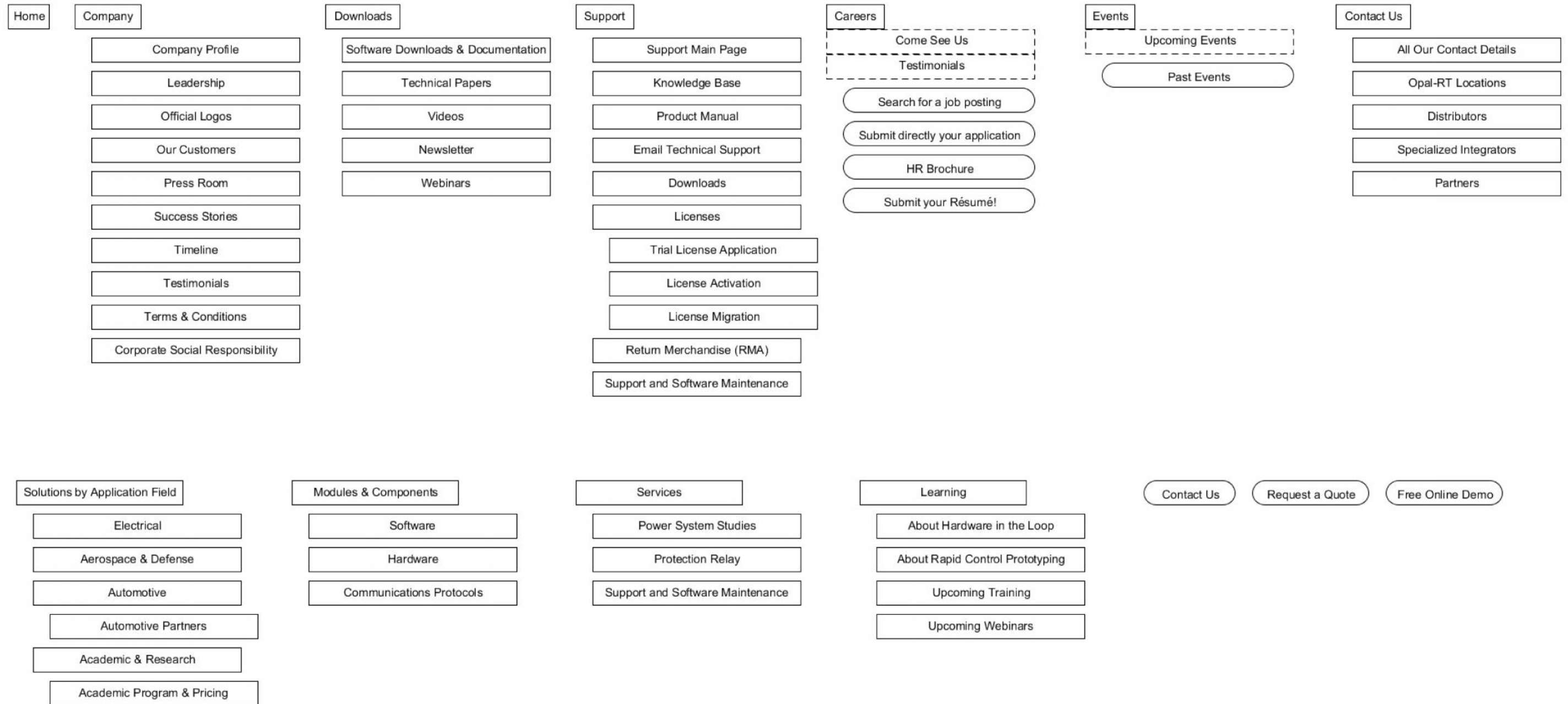


Page sections are represented by dashed lines and square corners, and represent key page sections. This was done to let the individual note if some sections could or should be transformed into individual pages, or repositioned within a page, or deleted.

Page buttons or links are represented by solid lines and round corners, and represent links to other pages of Opal-RT's website, in order to let the individual highlight whether or not those links are needed.



Actual Navigation



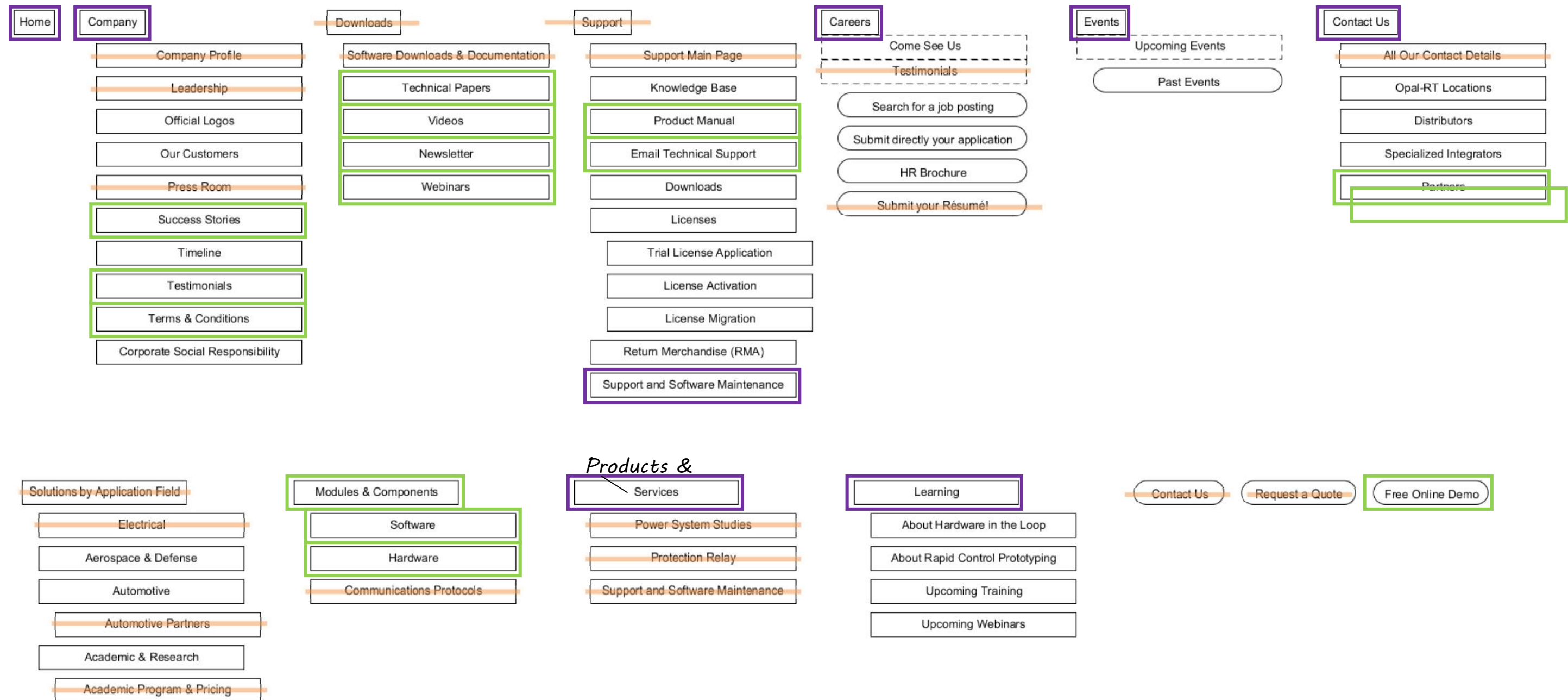
Card Sorting Results

Main Modifications

Items with an orange strikethrough were considered not useful and were therefore not sorted.

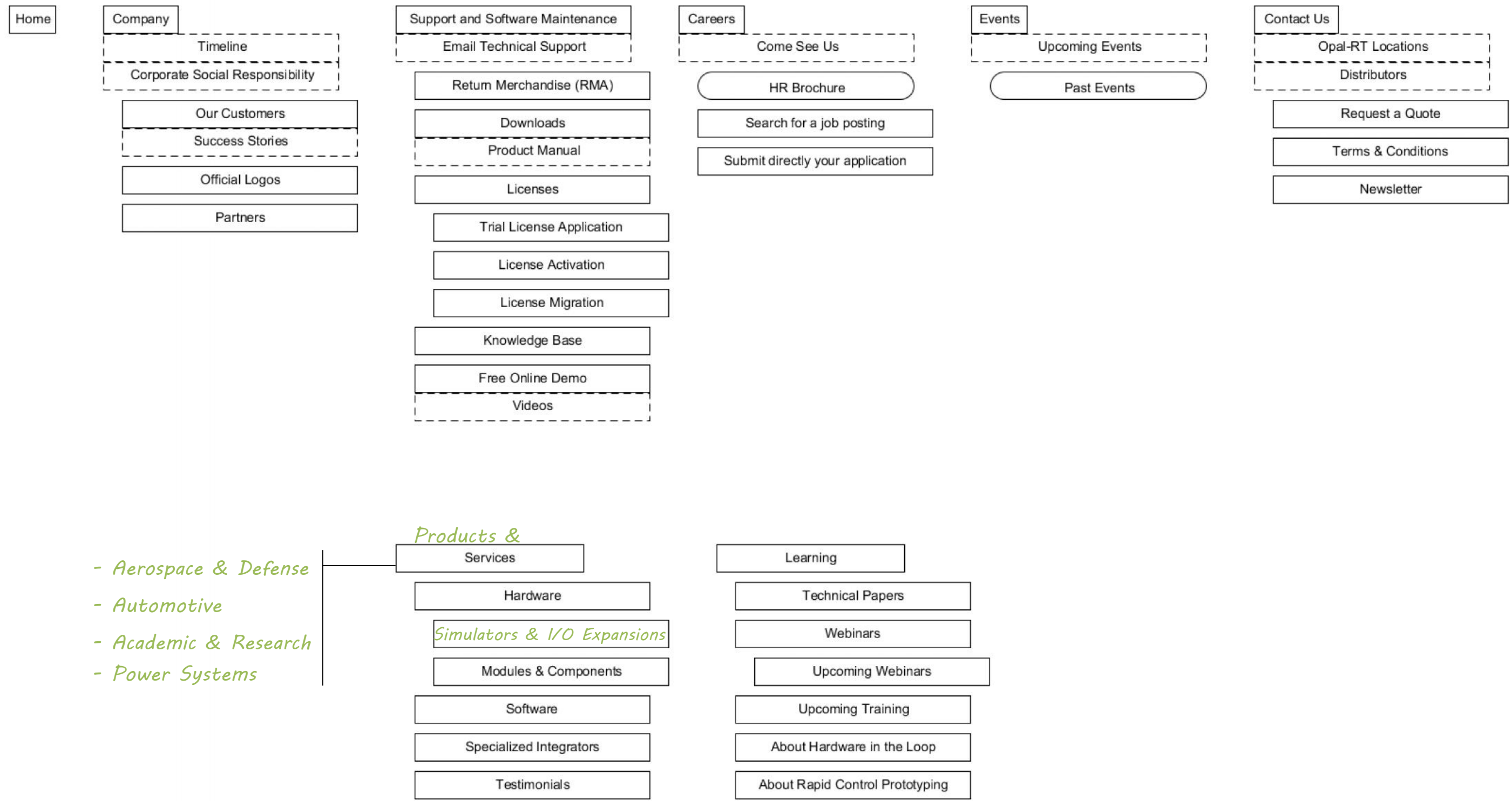
Items highlighted by a purple border were considered useful as a main menu item. The difference between left navigation and top navigation was not made during this card sorting session.

Items highlighted by a green border were moved to a different section than they originally were.



Final Results

Written in **green** are added annotations by the individual who participated in the card sorting session.



Card Sorting

Extra comments following the card sorting results

The navigation section that lets the user find solutions by application field (originally "Solutions by Application Field") was removed, because it was mentioned after the card sorting results that the "Product & Services" menu item and its sub-items should be applied for each of the application fields (see notes in green); but that the "Product & Services" menu item and its sub-items should also be used for Opal-RT's employees, who don't need to separate the products and services by application fields.

The "Electrical" field was renamed "Power Systems" by the individual.